

Evaluation Summary
HM-MFUT-150 Endeavor Days: 1
Highmark, Inc.
7/9/2008-7/9/2008

Instructor	David Silverberg
Vendor	SYS-ED
Due Date	7/9/2008
Description	Highmark Training Evaluation Client Site(3)

	1	2	4	5	6	12	13	15	17	AVG
Instructor										
1. Overall instructor rating.	5	5	4	5	5	5	5	4	5	4.78
2. Instructor's knowledge of the subject matter and courseware.	5	5	3	5	5	5	5	5	5	4.78
3. Instructor's presentation of the lecture and materials.	5	5	3	4	5	5	5	4	5	4.56
4. Instructor's ability to create an atmosphere conducive to learning.	5	5	4	5	5	4	5	4	4	4.56
5. Instructor's ability to stay focused on the class objectives.	5	5	4	4	5	4	5	5	5	4.67
6. Instructor's response to questions during lectures and workshops.	5	5	3	5	5	5	5	4	5	4.67
7. If you rated the instructor skills fair or poor, please explain. 6. fine										
Instructor Average: 4.67										
Course										
8. Overall course material rating.	5	3	3	4	5	4	5	4	4	4.11
9. Relevance of the examples, charts, and exercises to the course.	5	5	3	4	5	4	5	4	4	4.33
10. Relevance of workshops/exercises to reinforce the learning concepts presented in the course.	4		3	5	5				4	4.2
11. Consistency and logical organization of the curriculum.	5	3	4	5	5	4	5	5	5	4.56
12. Curriculum content's helpfulness in meeting educational objectives of the course.	5		3	4	5	4	5	4	4	4.25
13. If you rated the course material fair or poor, please explain how we can make it better. 2. really didn't help me at all - too basic. all ready knew alot of what was in the outline he had to follow 6. fine										
Course Average: 4.30										

General

14. **What I liked about this training:**
 5. It covered most of the endeavor topics
 6. The instructor made the material interesting
 7. Instructor's good knowledge of topic.
 8. everything
 11. Learning shortcuts and aspects of Endeavor not previously known. Helpful tools of Endeavor not used prior to training.

15. **What value the additional textbook has brought to the class (when applicable):**
 6. It will prove to be a good reference to go back to when working in Endeavor.
 10. good reference
 11. Same as 14.

16. **What I would do to improve this training:**
 6. Have a lab.
 8. Nothing
 10. nothing
 11. Nothing. Training more than sufficient if you were a novice to Endeavor

17. **Would you recommend this course to someone else?** Y Y Y Y Y Y Y Y Y Y **NA**

18. **If "No", why not?**

19. **What additional training would be of interest to you?**
 8. None at present