

Evaluation Summary
HM-MFUT-150 Endeavor Days: 1
Highmark, Inc.
6/30/2008-6/30/2008

Instructor	David Silverberg
Vendor	SYS-ED
Due Date	6/30/2008
Description	Highmark Training Evaluation Client Site(3)

		2	3	4	5	6	9	11	12	13	14	AVG
Instructor												
1.	Overall instructor rating.	4	4	5	3	4	4	4	4	3	5	4
2.	Instructor's knowledge of the subject matter and courseware.	4	4	5	4	4	4	4	4	3	5	4.1
3.	Instructor's presentation of the lecture and materials.	4	4	5	3	4	4	4	3	3	5	3.9
4.	Instructor's ability to create an atmosphere conducive to learning.	4	3	5	4	4	4	4	4	3	5	4
5.	Instructor's ability to stay focused on the class objectives.	4	4	4	4	4	4	4	4	3	5	4
6.	Instructor's response to questions during lectures and workshops.	4	4	5	4	4	4	4	4	3	5	4.1
7.	If you rated the instructor skills fair or poor, please explain. 5. N/A											
Instructor Average: 4.02												
Course												
8.	Overall course material rating.	4	4	5	3	4	3	4	3	3	5	3.8

9.	Relevance of the examples, charts, and exercises to the course.	4	4	5	3	4	3	4	3	3	4	3.7
10.	Relevance of workshops/exercises to reinforce the learning concepts presented in the course.	4	4	5	3	4	4	4	3		4	3.89
11.	Consistency and logical organization of the curriculum.	4	4	5	3	4	4	4	3	3	4	3.8
12.	Curriculum content's helpfulness in meeting educational objectives of the course.	4	4	5	3	4	4		3	3	3	3.67
13.	If you rated the course material fair or poor, please explain how we can make it better. 5. N/A											
Course Average: 3.77												
General												
14.	What I liked about this training: 3. Provided what I needed to get back into using Endeavor 4. It gave an overview of all of the features of Endeavor 5. simplistic examples to reinforce material 9. timely topic 14. documentation											
15.	What value the additional textbook has brought to the class (when applicable): 4. useful for reference 5. good for reading up on additional topic info...easy to follow along											
16.	What I would do to improve this training: 4. handout of the powerpoint 5. not require business persons to take course...a little to technical to follow w/ no previous technical background knowledge 9. give us hands on training to create a package											
17.	Would you recommend this course to someone else?	Y	Y	Y	N	Y	Y	Y	Y	N	Y	NA
18.	If "No", why not? 5. more of a maybe...would recommend to a tech person who's never seen Endeavor b4...not so useful to business person w/ no real tech knowledge 13. I would not recommend this class to someone who has been using Endeavor for a very long time.											

Unfortunately, this class did not provide me with enough additional knowledge to make it worth an entire day away from work.

19. **What additional training would be of interest to you?**
5. ?