Team SYS-ED

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Subject:	Windows 2000 Troubleshooting & Optimization Training
Sent:	Tue, 04 Dec 2001 14:35:34 -0500

Hello David,

Just a note to follow-up with you on the SQL training John Horn and Jayson Ortega attended. They said it was very good and they got a lot out of it. Thanks for taking the time to teach this course and for working with us to customize the course outline.

I think your idea of using senior trainers and working with us to customize the course outline would be beneficial for DCAS users since they have varying levels of knowledge and usually receive the training after they have already worked with the software. We look forward to working with you on future training courses. Below is a list of topics in which the current Windows 2000 users would like to receive training in the upcoming Windows 2000 Troubleshooting & Optimization Training course. Please let us know if you require additional information or would like to speak to the person who prepared the topics.

1)   How to make windows perform faster
2)   How to manipulate the local policy
3)   How to fix common and not so common reoccurring problems
4)   How to manipulate user rights on system
5)   How to set up and monitor the audit Policy

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